



Dear Chris Cook,

Congratulations on being named to Carlisle SynTec Systems' 2016 Perfection Council. Tri-Star Roofing & Sheet Metal, LLC is one of only 37 in North America to earn this distinction, which is based on excellent warranty incident performance over the past seven years.

Carlisle depends on its team of contractors to ensure building owner satisfaction through top-quality workmanship, and that is exactly what Tri-Star Roofing & Sheet Metal, LLC provides. On behalf of Carlisle, please accept our sincere thanks for your commitment to our products and your dedication to high-quality workmanship.

As a member of Carlisle's 2016 Perfection Council, you are invited to attend the annual Perfection Council meeting in Las Vegas, Nevada. This event will include a roundtable-style meeting during which you will have the opportunity to provide feedback and recommendations about Carlisle's products and services. Additionally, you will receive VIP treatment at Maverick Helicopter Tours, where you'll experience an exhilarating flight over Las Vegas, Hoover Dam, and Lake Mead. The tour also includes a descent into the Grand Canyon for amazing views of Temple Rock, Iceberg Canyon, and Fortification Hill, an extinct volcano.

If you are interested in attending Carlisle SynTec Systems' 2016 Perfection Council meeting, please email Courtney McKee at Courtney.McKee@carlisesyntec.com no later than April 8, 2016. We hope to see you in Las Vegas for a productive meeting and a fun couple of days with an elite group of contractors. Once again, Carlisle thanks you for your commitment to perfection.

With warm regards,

A handwritten signature in black ink that reads "Nick Shears". The signature is written in a cursive, slightly slanted style.

Nick Shears

Vice President, Sales and Marketing